

Quick Summary

You are invited to set up your Multi Factor Authentication (MFA) account. You will:

- **Step 1.** Register your mobile device with SecureAuth
- **Step 2.** Add a non-TMH email address for recovery

These steps will take a few minutes only. For issues, call the IT Service Desk at ext. 15272. For more information about MFA, please visit this [SPARK link](#)

Before you Start

Download the [SecureAuth Authenticate](#) app on a phone or tablet with a camera:



SecureAuth Authenticate

SecureAuth Business

E Everyone

Add to Wishlist

For Android



SecureAuth Authenticate 4+

SecureAuth Corporation

★★★★ 2.8 • 52 Ratings

Free

For iOS

Let's start the enrollment on the next page

Step 1. Enroll your mobile device with SecureAuth

<https://secureauth.tmh.org/secureauth998>

1. Click [here](#) and log in with TMH credentials

Multi-Factor App Enrollment (QR Code)
Please enter your UserID below.

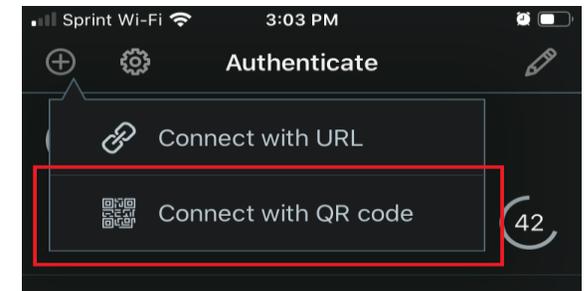
Username:

Password:

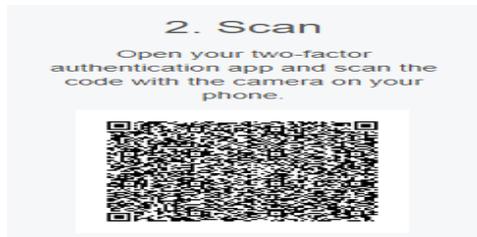
2. The page displays a QR code under "2. Scan". Do not close the page



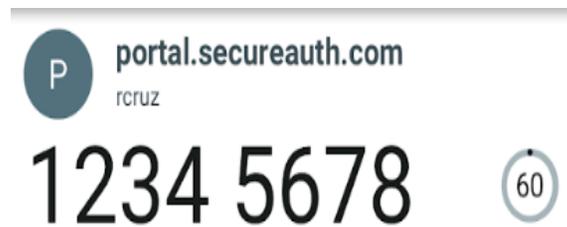
3. Open the app. Click on ⊕ and select "Connect with QR Code"



4. Point the camera to the QR code. The camera scans the code



5. The app generates a numerical code



6. Enter the code in the "Confirm" field and click "Enable"

3. Confirm

Enter the verification code generated by your two-factor authentication app.

🔔 Issues? call the IT Service Desk at ext. 15272

You completed Step 1. Please continue to next page for Step 2 ➡

Step 2. add a non-TMH email address

This is MFA in action!

<https://secureauth.tmh.org/secureauth3>

1. Click [here](#) and log in with TMH credentials

TMH Self Service Portal
Please enter your UserID below.
Username:
Username
Password:
Password

2. Authenticate using your SecureAuth app

Please choose the delivery method for your Passcode.
 Send login request to Pixel 3a XL
 Time-based Passcode - Pixel 3a XL

3. Add your preferred non-TMH email in "Email 2"

Email 2

4. Click on "Update" to update profile. Your profile is updated. Nothing else to do.

Update
Reset

You now can authenticate with that email. This is **required** to recover access in case of mobile device loss or issues

Email xxxxx@tmh.org
 Email xxxxx@gmail.com

Warning: We do not recommend you add a non-TMH phone number in "Phone 2". The phone number becomes visible to other colleagues in Outlook (in opposite, your non-TMH email address stays private)

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You completed Step 2. You are ready for April 14 🗓️

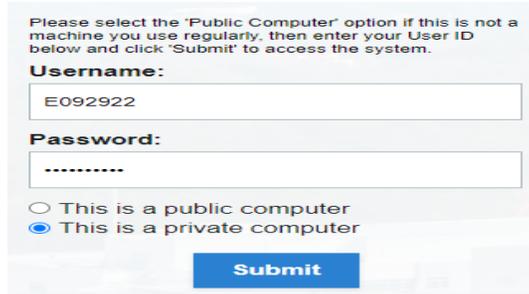
Starting April 14: how to access the TMH network remotely

<https://access.tmh.org>

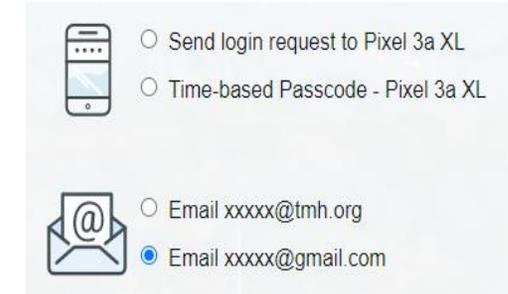
1. Click [here](#). This is your portal for external remote access



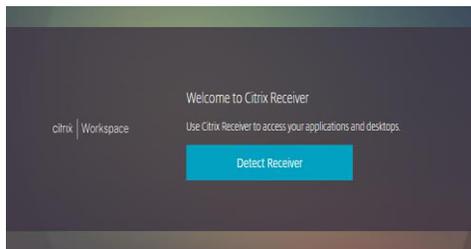
2. Log in with TMH credentials



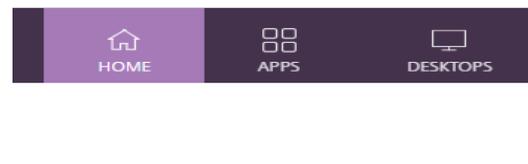
3. Select a method, authenticate



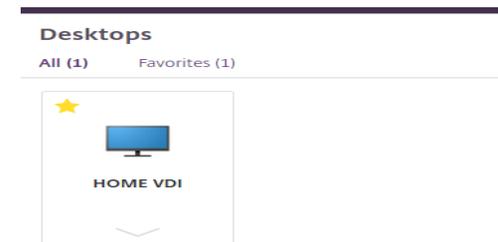
4. Open your Citrix. Your applications are available as usual



5. For VDI access, go to "Desktops"



6. Click on your VDI icon. You are taken to VDI



📞 Issues? call the IT Service Desk at ext. 15272

Enjoy your MFA experience!

Tips: all the links needed

1. To enroll with the App 

<https://secureauth.tmh.org/secureauth998/>



2. To edit personal information in the Self Service Portal 

<https://secureauth.tmh.org/secureauth3/>



3. To access TMH network remotely 

<https://access.tmh.org>

