Quick Summary

You are invited to set up your Multi Factor Authentication (MFA) account. You will:

- **Step 1.** Register your mobile device with SecureAuth

- **Step 2.** Add a non-TMH email address for recovery

These steps will take a few minutes only. For issues, call the IT Service Desk at ext. 15272. For more information about MFA, please visit this SPARK link

Before you Start

Download the **SecureAuth Authenticate** app on a phone or tablet with a camera:
Step 1. Enroll your mobile device with SecureAuth

1. Click here and log in with TMH credentials

2. The page displays a QR code under “2. Scan”. Do not close the page

3. Open the app. Click on ☰ and select “Connect with QR Code”

4. Point the camera to the QR code. The camera scans the code

5. The app generates a numerical code

6. Enter the code in the “Confirm” field and click “Enable”

https://secureauth.tmh.org/secureauth998

Issues? Call the IT Service Desk at ext. 15272

You completed Step 1. Please continue to next page for Step 2
Step 2. add a non-TMH email address

1. Click here and log in with TMH credentials

2. Authenticate using your SecureAuth app

3. Add your preferred non-TMH email in “Email 2”

4. Click on “Update” to update profile. Your profile is updated. Nothing else to do.

You now can authenticate with that email. This is required to recover access in case of mobile device loss or issues

Warning: We do not recommend you add a non-TMH phone number in “Phone 2”. The phone number becomes visible to other colleagues in Outlook (in opposite, your non-TMH email address stays private)

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You completed Step 2. You are ready for April 14
Starting April 14: how to access the TMH network remotely

1. Click here. This is your portal for external remote access

2. Log in with TMH credentials

3. Select a method, authenticate

4. Open your Citrix. Your applications are available as usual

5. For VDI access, go to “Desktops”

6. Click on your VDI icon. You are taken to VDI

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Enjoy your MFA experience!
1. To enroll with the App
   https://secureauth.tmh.org/secureauth998/

2. To edit personal information in the Self Service Portal
   https://secureauth.tmh.org/secureauth3/

3. To access TMH network remotely
   https://access.tmh.org