

INTEGRITY

COMPASSION

ACCOUNTABILITY

RESPECT

EXCELLENCE



TALLAHASSEE
MEMORIAL
HEALTHCARE

Annual Report

2025

YOUR HOSPITAL FOR *life*





2025 ANNUAL REPORT

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Dear Colleagues, Patients, Medical Staff, and Community Partners,

At Tallahassee Memorial HealthCare, our mission has always been simple yet powerful: to deliver exceptional care to the communities we serve. In 2025, that mission guided us through a year of remarkable progress and transformation.

Healthcare continues to evolve rapidly, and this year TMH took important steps to strengthen our ability to meet the needs of our region. From implementing new technologies to expanding clinical capabilities and building strategic partnerships, our focus remained on delivering high-quality, patient-centered care while preparing for the next era of healthcare.

One of the most significant milestones of the year was the successful launch of our Epic electronic health record system. This investment represents a major advancement in how we coordinate patient care and support our clinical teams. Epic allows us to provide a more seamless healthcare experience while improving safety, efficiency and access to information.

Innovation also continued in our surgical programs. TMH became the first hospital in the Florida Panhandle to adopt the newest da Vinci robotic surgical system, further enhancing our ability to provide minimally invasive procedures and improve recovery outcomes for our patients.

Another defining moment for our organization was the approval of a Memorandum of Understanding for an Academic Health Center partnership between Tallahassee Memorial HealthCare and Florida State University. This is a milestone moment in our partnership that dates back to 2008 when we first laid out a strategic plan to collaborate with FSU to strengthen medical education, expand research

opportunities and enhance access to specialized providers. Together, TMH and FSU will build a model that will benefit our community for generations to come.

We also celebrated meaningful achievements in quality and clinical excellence. TMH maintained strong patient safety performance, earned important national accreditations, and continued to expand specialty services across our system. These accomplishments are made possible by the extraordinary dedication of our physicians, clinicians and colleagues who bring compassion and expertise to their work every day.

Most importantly, 2025 reminded us that the strength of TMH lies in our people. Whether at the bedside, in clinics, behind the scenes, or throughout the community, our team continues to demonstrate the values that define our organization—Integrity, Compassion, Accountability, Respect and Excellence.

As we look ahead, we remain committed to expanding access to care, investing in innovation, and strengthening our role as a trusted healthcare leader for the region.

Thank you for your continued trust and support of Tallahassee Memorial HealthCare.

Sincerely,

Mark O'Bryant, CEO
Tallahassee Memorial HealthCare

Year in Review

In 2025, TMH delivered exceptional care across the region while reaching historic milestones in technology, partnerships, and community investment.



33,117

TOTAL ADMISSIONS



17,861

SURGERIES



3,249

BIRTHS



170,319

EMERGENCY & URGENT
CARE CENTER VISITS



4,589

FULL TIME EQUIVALENT
COLLEAGUES



550+

EMPLOYED PHYSICIANS
& PROVIDERS



950,000+

TMH PHYSICIANS
PARTNERS VISITS



2,446

TMH FOUNDATION
DONORS



\$4,304,588

GIFTS GIVEN THROUGH
TMH FOUNDATION

Data for fiscal year 2024-2025 (Oct. 1, 2024 – Sept. 30, 2025)

Committed to Serving

Tallahassee Memorial HealthCare is governed by a volunteer Board of Directors, comprised of local community members who give their time to advance healthcare in the Big Bend by providing financial, administrative, and quality-of-care oversight. In a year marked by growth, transformation, and challenges, the Board's leadership has been instrumental in supporting the strategic initiatives that allow TMH to expand services, invest in cutting-edge technology, and uphold the highest standards of care.

BOARD OFFICERS



JAMES KILLIUS, MD
Chair



CLAUDE WALKER
Chair-Elect



BETH CORUM
Secretary



CISSY PROCTOR
Treasurer

EX-OFFICIO BOARD MEMBERS



WILLIAM DIXON, IV, MD



PAT GRISE



MARK O'BRYANT



NORA PEPPER, MD



PAUL SULLIVAN



BILL E. WERTMAN

BOARD OF DIRECTORS



NARLIN BEATY, MD



SALLY BRADSHAW



**JOEDRECKA
BROWN-SPEIGHTS, MD**



CARLOS CAMPO, MD



FRAN T. CLOSE, PHD



ANDREW GAY



ALLISON HARRELL



THOMAS NOEL, MD



ANANTH PRASAD



KATRINA ROLLE



**HUGH
VANLANDINGHAM, MD**

EXECUTIVE TEAM

MARK O'BRYANT CHIEF EXECUTIVE OFFICER

RYAN SMITH PRESIDENT, CHIEF OPERATING OFFICER, TALLAHASSEE MEMORIAL HOSPITAL

ANDREW STARR PRESIDENT, WEST MARKET

NIGEL ALLEN PRESIDENT, CHIEF ADVANCEMENT OFFICER, TMH FOUNDATION

CHRIS BELMONT VICE PRESIDENT, INTERIM CHIEF INFORMATION OFFICER

DANIEL CAVALLO VICE PRESIDENT, SERVICE LINES AND ALLIED HEALTH

DANIELLE BUCHANAN VICE PRESIDENT, CHIEF COMMUNICATIONS OFFICER

ANDREA FRIALL, MD VICE PRESIDENT, CHIEF MEDICAL OFFICER

JANA IEZZI-TUMBLIN VICE PRESIDENT, CHIEF IMPROVEMENT & ANALYTICS OFFICER

PRISCILLA NEEDHAM VICE PRESIDENT, CHIEF FINANCIAL OFFICER

JENNIFER PARKS PRESIDENT, TMH PHYSICIAN PARTNERS

MONICA ROSS VICE PRESIDENT, CHIEF HUMAN RESOURCES OFFICER

KYRIE THOMAS VICE PRESIDENT, CHIEF NURSING OFFICER

LOGAN VAN WAGENEN VICE PRESIDENT, OPERATIONS

DEAN WATSON, MD VICE PRESIDENT, CHIEF INTEGRATION OFFICER

YASHICA WILSON-HEARNS VICE PRESIDENT, CHIEF SUPPORT SERVICES OFFICER

MEDICAL EXECUTIVE COMMITTEE

NORA PEPPER, MD CHAIR

BRETT M. HOWARD, MD CHAIR-ELECT

ALEX HO, MD SECRETARY-TREASURER

NNAEMEKA AMANZE, MD

DAVID DIXON, DO

GREGORY HARTLAGE, MD

HANK HUTCHINSON, MD

JOSHUA SOMERSET, MD

ERICKA MAPP, MD

MATTHEW STANDRIDGE, MD

KENNETH C. WHITHAUS, MD

RUBY WILLIAMS, MD



Milestone Moments



INNOVATION & TECHNOLOGY

AN EPIC UPGRADE

In March 2025, TMH completed its full transition to the **Epic electronic health records system**, enhancing patient care coordination, data access, safety, and engagement through integrated electronic records and tools like MyChart — representing a major infrastructure and quality improvement milestone.

BRINGING NEW CAPABILITIES TO NORTH FLORIDA

TMH championed innovation throughout 2025, becoming the first hospital in the Florida Panhandle to adopt certain technologies or new procedures, including:

- Ushering in multiple **da Vinci 5 robotic surgical systems** to expand minimally invasive surgical capabilities and improve precision, recovery time, and patient outcomes
- Bringing the new AI-powered **HYDROS Robotic System** to patients with benign prostatic hyperplasia (BPH) for treating enlarged prostate
- Performing the first **EVOQUE Tricuspid Valve Replacement** in North Florida, a new, minimally invasive option for patients considered high-risk for open-heart surgery
- Offering **Vivistem**, a breakthrough technology promoting neuroplasticity in recovering upper extremity strength post-ischemic stroke

Together, these investments position TMH at the forefront of healthcare innovation in the region.

QUALITY & CLINICAL EXCELLENCE

Delivering safe, high-quality care remains the foundation of TMH's mission. Some of 2025's achievements included:

- **Leapfrog Hospital Safety Grade: B**, demonstrating progress in patient safety and reinforcing TMH's commitment to the highest level of care
- **U.S. News & World Report** ranked TMH "High Performing" in 12 areas of care
- **CARF 3-Year Accreditation** for Tallahassee Memorial Rehabilitation Center for excellence in leadership, safety, clinical care and continuous improvement
- Tallahassee Memorial Rehabilitation Center recognized as **top 20% of skilled nursing facilities** nationwide by U.S. News & World Report
- American College of Cardiology's **HeartCARE Center National Distinction of Excellence**, demonstrating exceptional cardiovascular care with repeatable success
- American College of Cardiology **Cardiac Catheterization Lab Accreditation**, recognizing commitment to high-quality cardiovascular care
- **Healogics Center of Distinction** for Tallahassee Memorial Wound Healing Center for exceptional clinical outcomes and high patient satisfaction rate
- Joint Commission **Advanced Primary Stroke Center Certification**, highlighting TMH's commitment to providing the highest level of stroke care available in the region
- Reaccreditation as **Center of Excellence in Hernia Surgery** by the Surgical Review Corporation, signaling access to nationally recognized surgical care, advanced techniques and a team committed to the highest standards
- Multi-site reaccreditation in **Extracranial Cerebrovascular Testing** and new accreditation for **Peripheral Arterial Testing** and **Peripheral Venous Testing** through the Intersocietal Accreditation Commission
- **Commission on Cancer (CoC)** multidisciplinary accreditation for the Tallahassee Memorial Cancer Center – TMH holds the longest CoC hospital accreditation program in Florida

GROWTH & REGIONAL EXPANSION

TMH & FSU SIGN MOU FOR ACADEMIC HEALTH PARTNERSHIP

A defining moment in 2025 was the signing on the **Memorandum of Understanding between Florida State University and TMH to form an Academic Health Center partnership**, which will expand medical education, research and specialty care throughout the region. The two organizations are expected to sign the definitive agreements that will shape the partnership in 2026, paving the way for a new level of healthcare in North Florida.

NEW LEADERSHIP STRUCTURE SHAPES THE FUTURE

As TMH grows beyond a single-hospital model, the organization introduced a new executive leadership structure in 2025 to support a multi-market health system.

Mark O'Bryant remains Chief Executive Officer of Tallahassee Memorial HealthCare, Inc., the parent company overseeing multiple enterprises under a corporate structure.

Ryan Smith was named President and Chief Operating Officer of Tallahassee Memorial Hospital, where he oversees all operational responsibilities in the Tallahassee market.

Andrew Starr was named President of the West Market, responsible for managing the construction, development and future operations of the future Panama City Beach Hospital.

This structure strengthens strategic oversight, operational efficiency, and regional coordination while supporting continued service expansion.



TMH Foundation



TMH Foundation donors are more than supporters — they are true partners in healthcare. Together, we transform lives, support patients and empower the colleagues who make healing possible. With the generosity of individuals, business and organizations, we strengthen programs, advance treatments and ensure exceptional care is available to everyone in our community.

In 2025, over **2,000 donors** — including nearly **700 TMH colleagues**, gave more than **\$4.3 million** for the third consecutive year to support patients, colleagues and programs.

Philanthropy touches nearly every corner of TMH, from specialized patient programs to training the next generation of caregivers. With an endowment of **\$30 million**, the Foundation continues to invest in innovation, compassion and world-class care.

Every contribution — no matter the size — makes a difference. Foundation highlights from 2025 include:

CELEBRATING 40 YEARS OF ANIMAL THERAPY

In 2025, TMH celebrated 40 years of Animal Therapy, a program championed by the TMH Foundation. What began as a single human-animal team has grown into more than 200 teams serving 150 facilities across the region. The milestone was commemorated with a mural at the TMH Animal Therapy Training Center by local artist and volunteer Nancy Upthegrove.

TEE OFF FOR TOTS

The Tee Off for Tots Golf Tournament and Car Raffle, sponsored by The Proctor Dealerships, raised **\$128,000** to support children with Type 1 diabetes and their families. Funds help advance early detection, education and treatment for children as young as age 2 and help send children with diabetes to a medically-staffed summer camp.



FLAMINGO CHALLENGE

In partnership with First Commerce Credit Union, the sixth annual TMH Flamingo Challenge raised **\$100,443.50** to support local breast cancer patients. Funds help remove barriers to care by providing imaging for uninsured patients and travel assistance for those receiving treatment far from home. Since its launch, the challenge has raised more than **\$500,000** for patients in the Walker Breast Program.

GOLDEN GALA

The 2025 TMH Golden Gala, featuring legendary rock band FOREIGNER, raised over \$200,000 to expand the ECMO program and purchase two ECMO machines. ECMO is an advanced therapy that supports patients whose heart or lungs are failing, giving these organs time to rest and heal. With donor support, TMH continues to expand lifesaving capabilities and strengthen critical care across the region.

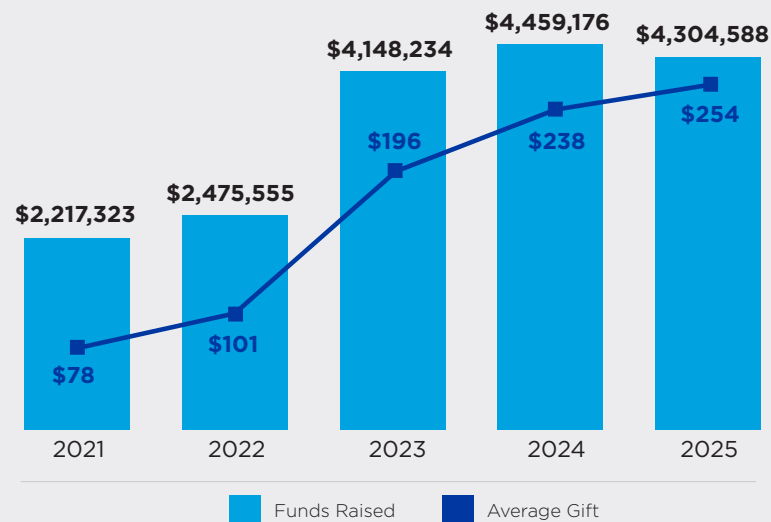
MAKE A LASTING IMPACT IN YOUR COMMUNITY!

Give online at TMH.ORG/Donate, or mail your gift to:
TMH Foundation
1331 E. 6th Ave., Tallahassee, FL 32303

To explore your philanthropic goals, contact us at 850-431-5752 or Foundation@TMH.ORG.



FUNDS RAISED



YOUR GIFTS AT WORK

\$134,013

Scholarships, tuition reimbursement, training and professional development for TMH colleagues

\$572,715

Support for cancer patients including PET scans for uninsured patients, travel and lodging and access to advanced treatments

\$134,849

Support for NICU/PICU and pediatric patients

\$112,751

Support for the TMH Rehabilitation Center and patients

\$350,000+

ECMO program expansion including equipment and colleague training

Financial Report

Balance Sheet as of September 30, 2025

Cash and short term investments	\$	246,949,700
Accounts receivable, net		135,429,500
Inventories		23,923,000
Prepaid expenses and other assets		126,193,900
Assets limited as to use		17,351,000
Pension assets, net		143,197,900
Property and equipment, net		571,512,200
Other long term assets		<u>116,729,800</u>

Total assets **\$ 1,381,287,000**

Liabilities and Net Assets

Accounts payable and accrued expenses	\$	136,056,500
Notes and bonds payable		442,792,400
Self insurance reserves		38,549,800
Accrued pension liabilities		-
Other liabilities		54,021,800
Net assets		<u>709,866,500</u>

Total liabilities and net assets **\$ 1,381,287,000**

Expense Dollar

Salaries, wages and benefits	\$	517,750,200	43%
Supplies and other		324,427,100	27%
Drugs		105,426,600	9%
Professional fees		203,127,800	17%
Depreciation and interest		42,766,100	4%
Interest		<u>18,642,300</u>	2%

Total operating costs **\$ 1,212,140,100** **100%**

Taxes

Federal & state income tax	\$	1,731,000
Real estate tax		982,100
Sales tax		120,100
Other local taxes		326,400
Unemployment tax		106,900
Indigent care tax		11,044,100

Total taxes **\$ 14,310,600**

Admissions Patient Days

Adult and pediatrics	24,579	104,619
Obstetrics	2,393	10,349
Neonatal and newborns	3,207	14,068
Behavioral health	2,217	7,287
Rehabilitation	<u>721</u>	<u>16,808</u>

Total admissions **33,117** **153,131**

Local Vendor Support

\$ 217,926,600



Tallahassee Memorial HealthCare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 1-850-431-1155 (TTY: 1-877-848-7428).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-850-431-1155 (TTY: 1-877-848-7428).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-850-431-1155 (TTY: 1-877-848-7428).



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1300 Miccosukee Road Tallahassee FL 32308 850-431-1155 TMH.ORG