



ABOUT FINANCIAL RESPONSIBILITY AND MEDICAL INSURANCE

We are committed to providing you with the best possible therapy. If you have medical insurance we are anxious to help you receive the maximum allowable benefits. In order to achieve these goals, we need your assistance and understanding of our payment policies.

Payment for services is due at the time services are rendered. We accept CASH, CHECKS, and all MAJOR CREDIT CARDS. If we are providers for your insurance company, we will file your claims for you, BUT you are responsible at the time of services for all co-pays and deductibles. It is your responsibility to know what those amounts are accounting to your contract with your insurance company. If we are not providers, we expect payment in full and will give you all the information needed to file your claims for reimbursement.

You must realize, however, that:

1. Your insurance is a contract between you, your employer and your insurance company. We are not a party to that contract unless with we have entered into a written agreement with your insurance company as a provider. An example:
Medicare: The patient is responsible for all co-insurance and deductible amounts as outlined in the Medicare laws. Supplementary insurance will be accepted ONLY if it crosses over under the Medigap program. If not, the patient is responsible for all deductibles and 20% of Medicare's allowed amount.
2. Our fees are generally considered to fall within the acceptable range of most insurance companies, and therefore are covered up to the maximum allowance determined by each carrier. This applies only to companies which pay a percentage of U.C.R. amounts. "U.C.R." is defined as usual, customary and reasonable fees for a specific region. This does not apply to companies who reimburse on fee schedules.
3. Not all services are a covered benefit in all contracts. We also carry several items that are not paid for by an insurance company that are listed as noncovered supplies. These MUST be paid for at the time of purchase.
4. Returned checks are subject to additional collection fees.
5. Charges may also be incurred for appointments not cancelled 24-hours in advance, and for broken appointments.

We must emphasize as rehabilitation providers, our relationship is with YOU, not your insurance company. While the filing of insurance claims is a courtesy we extend to our patients if we are providers, all charges are your responsibility for the date service is rendered.

I UNDERTSTAND AND AGREE THAT, REGARDLESS OF MY INSURANCE STATUS, I AM ULTIMATELY RESPONSIBLE FOR ALL CHARGES AND BALANCES ON MY ACCOUNT FOR PROFESSIONAL SERVICES INCURRED AT TALLAHASSEE MEMORIAL OUTPATIENT REHABILITATION CENTER.

Signature of patient/sponsor, parent of minor

Date

Sticker