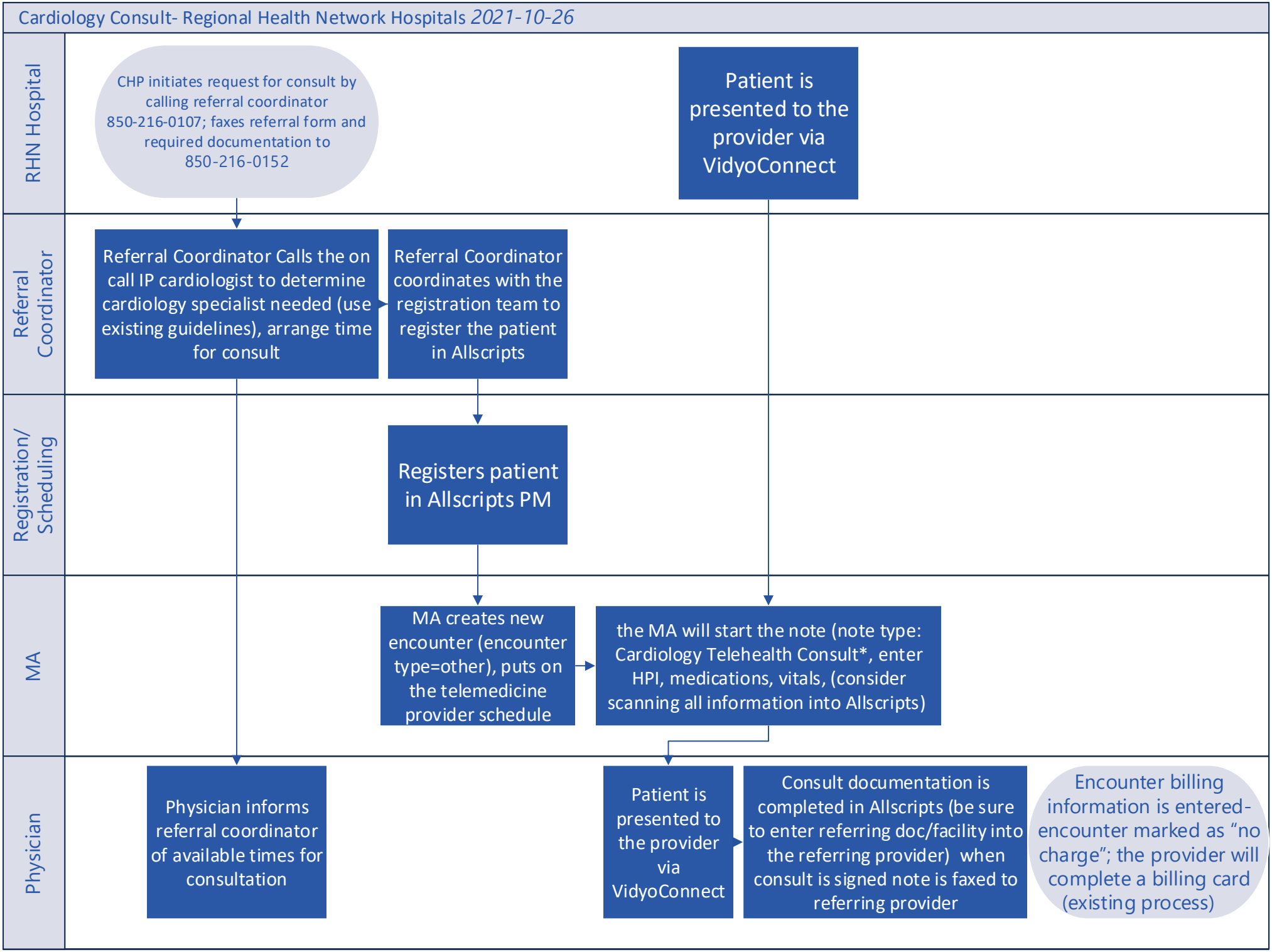
Cardiology Consult- Regional Health Network Hospitals 2021-10-26
RHN Hospital
Referral Coordinator
Registration/ Scheduling
MA
Physician
CHP initiates request for consult by calling referral coordinator 850-216-0107; faxes referral form and required documentation to 850-216-0152
Patient is presented to the provider via VidyoConnect
Referral Coordinator Calls the on call IP cardiologist to determine cardiology specialist needed (use existing guidelines), arrange time for consult
Referral Coordinator coordinates with the registration team to register the patient in Allscripts
Registers patient in Allscripts PM
MA creates new encounter (encounter type=other), puts on the telemedicine provider schedule
the MA will start the note (note type: Cardiology Telehealth Consult*, enter HPI, medications, vitals, (consider scanning all information into Allscripts)
Physician informs referral coordinator of available times for consultation
Patient is presented to the provider via VidyoConnect
Consult documentation is completed in Allscripts (be sure to enter referring doc/facility into the referring provider) when consult is signed note is faxed to referring provider
Encounter billing information is entered- encounter marked as "no charge"; the provider will complete a billing card (existing process)