



Behavioral Health Telemedicine Consults

Regional Health Network Hospital Instructions

Overview

Overview	TMH Behavioral Emergency Services Team (B.E.S.T) shall provide telemedicine psychiatric consults for emergency evaluations.
Days/Hours of Availability	Monday – Sunday 8 a.m. – 5p.m.
Response Time:	30 minutes from time that referral was received (as verified by a call to the BEST office) to schedule a time for virtual evaluation.
Contact Name/Number:	BEST Office – (850) 431-4883/ BEST FAX (850) 431-0806
Documentation:	Presenting site to fax psychiatry referral consultation information

Prepare for Consult

1. If able, obtain consent from the patient to participate in a telemedicine consult. Document in the patient's chart that you were able to obtain consent.
2. Call the BEST TEAM at 850-431-4883 to request a consult. You will need the following information:
 - a. Patient Name and DOB
 - b. Requesting Provider
 - c. Reason for Consult
 - d. Location (Regional Health Network Hospital)
 - e. VidyoConnect Room Name
3. Have the requesting provider complete the Behavioral Health Consult Form and fax to 850-431-0806.
4. Prepare the Cart for the Consult by making sure it is charged and turned on.
5. Make sure your speaker is turned on and test camera and connection.

Perform Consult

1. At the time of the consult join your cart room (with the Crown on it) and wait for the Cardiologist to join.
2. At the start of the consult, introduce the patient, review vitals, etc.
3. During consult, your role is to make sure camera stays lined up focused on patient and to move the camera at the request of the provider.
4. If requested, facility use of the Digital Stethoscope as described on the following page.
5. At the end of the consult, end the VidyoConnect session by clicking on the red phone.